

**MAIN & COMPANY**  
JACKSON, MICHIGAN



## **QUALITY POLICY**

**MAIN & COMPANY is committed to supplying products and services that meet customer requirements.**

**We subscribe to the following principles:**

- **MAIN & COMPANY defines quality as 100 percent conformance to requirements, internal and external. The net affect is total customer satisfaction.**
- **Quality requires continuous improvement in all areas with a goal of error-free work (zero defects)**
- **Quality is achieved by a system of prevention, supported through effective monitoring and tracking of key measurables and customer feedback as well as self auditing of systems, processes and procedures.**

**MAIN & COMPANY relies upon the strength of it's employees to achieve these quality requirements, encouraging employee involvement and teamwork in a positive work environment.**

**Through this Quality Policy, MAIN & COMPANY will maintain and build upon it's competitive advantage in the worldwide market.**

**Gerald Brown, President**

**Rick Hood, Quality Assurance Manager**